संभाव्यता को ध्यान में रखती है। केन्द्रीय सरकार ने राज्यों/संघ राज्य क्षेत्रों को उचित दर की दुकानें इस तरह से खोलने की सलाह दी है कि उपभोक्ता उन तक आसानी से पहुंच सकें। राज्यों/संघ राज्य क्षेत्रों को 2000 व्यक्तियों के लिए एक उचित दर की दुकान का मापदण्ड सुझाया गया था। दुर्गम क्षेत्रों तथा आबादी के घनत्व में अंतर को देखते हुए इस संबंध में अपवाद हो सकते हैं।

दिल्ली में राशन कार्ड

3261. **श्री अजीत जोगी :**
श्री छोटू भाई पटेल :

क्या नागरिक आपूर्ति, उपभोक्ता मामले और सार्वजनिक वितरण मंत्री यह बताने की कृपा करेंगे कि :

(क) पिछले छः महीनों के दौरान दिल्ली प्रशासन को राशन कार्ड जारी करने के लिए क्षेत्र-वार कितने आवेदन पत्र प्राप्त हुए हैं;

(ख) कितने राशन कार्ड जारी कर दिए गए हैं; और

(ग) शेष राशन कार्ड कब तक जारी कर दिए जाने की सम्भावना है ?

नागरिक पूर्ति, उपभोक्ता मामले और सार्वजनिक वितरण मंत्रालय में राज्य मंत्री और वाणिज्य मंत्रालय में राज्य मंत्री का अतिरिक्त प्रभार (श्री कमालुद्दीन अहमद) : (क) और (ख) सूचना नीचे दी गई है :—

	प्राप्त आवेदनों की कुल संख्या	रद्द किए गए आवेदनों की संख्या	जारी किए गए खाद्य कार्ड	लम्बित आवेदन
1. दक्षिण, दक्षिण-पश्चिम व नई दिल्ली	29894	2335	26869	690
2. (उत्तर, उत्तर-पूर्व व केन्द्रीय	16717	1544	14014	1159
3. उत्तर पश्चिम, पूर्व व पश्चिम	38892	3481	35411	—

(ग) दिल्ली प्रशासन ने सूचित किया है कि बकाया आवेदनों के सत्यापन तथा शीघ्र निपटान के प्रयास किए जा रहे हैं। विभाग द्वारा कार्य की प्रगति की विभिन्न स्तरों पर नियमित रूप से परिवीक्षा की जाती है।

ISO-9000 certification for corporate bodies

3262. SHRI B. K. HARIPRASAD : Will the Minister of CIVIL SUPPLIES, CONSUMER AFFAIRS AND PUBLIC DISTRIBUTION be pleased to state :

(a) whether Government are aware that a number of corporate bodies are now keen to secure ISO-9000 certification of quality for exportable goods;

(b) whether Government propose to assign the said scheme to Bureau of Indian Standards; and

(c) whether Government propose to upgrade the existing Indian Standards to the ISO-9000 parameters ?

THE MINISTER OF STATE IN THE MINISTRY OF CIVIL SUPPLIES, CONSUMER AFFAIRS & PUBLIC DISTRIBUTION WITH ADDITIONAL CHARGE OF THE MINISTER OF STATE IN THE MINISTRY OF COMMERCE (SHRI KAMALUDDIN AHMED) : (a) Yes, Sir.

(b) The responsibility for operation of Quality System Certification Scheme has already been assigned to the Bureau of Indian Standards.

(c) BIS has adopted the ISO-9000 series of standards as IS 14000 series and the two series of standards are identical in all respects.

Poor State of Public Distribution System

3263. SHRI VIREN J. SHAH : Will the Minister of CIVIL SUPPLIES, CONSUMER AFFAIRS AND PUBLIC DISTRIBUTION be pleased to state :

(a) the number of Public Distribution Shops opened during each of the last three years State-Wise;

(b) whether it is a fact that the inferior quality of commodities is being supplied to public through the Public Distribution System;

(c) what are the details of complaints received so far by Government during the year 1992-93 in this regard;

(d) what action Government have taken on these complaints; and

(e) what steps Government propose to take to strengthen the consumers movement ?

THE MINISTER OF STATE IN THE MINISTRY OF CIVIL SUPPLIES, CONSUMER AFFAIRS & PUBLIC DISTRIBUTION WITH ADDITIONAL CHARGE OF THE MINISTER OF STATE IN THE MINISTRY OF COMMERCE (SHRI KAMALUDDIN AHMED) : (a) The number of fair price shops opened in the country during the last three years namely, 1989-90, 1990-91 and 1991-92 are given in enclosed statement. (*See* below).

(b) The Food Corporation of India, which is responsible for procurement, storage and transportation of foodgrains for making available to the State Governments, issues food-grains of standards laid down by them and within the specifications prescribed in Prevention of Food Adulteration Act (PFA Act). State Governments or its nominees are given opportunity to inspect and reject the foodgrains if the lot does not conform to the specified standards. Samples are generally drawn and given to the State Government's nominees for display at the godowns/fair price shops.

(c) to (e) Serious complaints regarding quality of grains have not been received from the State Governments by the Central Government. Consumer complaints regarding quality of foodgrains are attended to by the State Governments at various levels for suitable redressal. The Central Government in consultation with the other agencies involved in the implementation of PDS are regularly monitoring the supply and availability of PDS items. State Governments have been delegated powers under the Essential Commodities Act and officers of the State Governments regularly check and make surprise visits to the fair price shops to supervise the supply and distribution of PDS items, including foodgrains, to the consumers. The State Governments have been advised to set up Vigilance Committees of consumers at village/fair price shop level by involving local consumers, voluntary and women organisations and others for monitoring the supply and distribution of commodities to the consumers.